



Neighborhood Legal Services, Inc.

Western New York Eviction Prevention Program

Proudly serving

Erie, Genesee, Niagara, Orleans, and Wyoming Counties

Are you being evicted? Do you owe back rent?

The Western New York Eviction Prevention Program (WNY-EPP) provides free eviction defense and advocacy to families and individuals who are at risk of, or are facing, eviction.

Services provided include:

- Legal Advice: assisting tenants facing eviction to better understand their rights and options;
- Eviction Prevention Assistance: intervening with the landlord or housing provider on the tenant's behalf to attempt to resolve the underlying issue before the matter proceeds to court, allowing the continuance of the tenancy and stabilization of the tenant in their home;
- Eviction Representation: appearing with tenants in court; and
- Referrals: providing tenants with information about financial assistance and other services that may resolve the issues that led to a potential eviction, in an effort to stabilize the tenant in their home.

How To Get Help

To apply for assistance, please call our toll-free hotline at (844) 230-7376, follow the prompts, and leave a detailed message.

Working with our partners, we will make every effort to return your call within three (3) business days. If you have a court date scheduled, please have your court papers with you when you call, as you will need information from those papers for this call.

Participating Organizations

Neighborhood Legal Services, Inc. Center for Elder Law & Justice
 Western New York Law Center, Inc. Legal Aid Bureau of Buffalo, Inc.
 Erie County Bar Association Volunteer Lawyers Project

Eligibility Guidelines

WNY-EPP services are provided FREE to financially-eligible persons who reside in Erie, Niagara, Orleans, Genesee and Wyoming Counties.

Client households must be under 80% of the Area Median Income of the county in which the client resides.

* Applicants must qualify financially and some court fees may apply.

* The WNY-EPP hotline is not available for Buffalo City Court cases

PLEASE NOTE: Leaving a message does not guarantee representation.

BATAVIA OFFICE
(Genesee, Orleans, Wyoming Counties)

45 Main St.
Batavia, New York 14020

BUFFALO OFFICE
(Eire County)

237 Main St., Suite 400
Buffalo, New York 14203

NIAGARA FALLS OFFICE
(Niagara County)

225 Old Falls St., 3rd Floor
Niagara Falls, New York 14303