



NEIGHBORHOOD LEGAL SERVICES, INC.

EQUAL JUSTICE FOR ALL

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THE OFFICE OF VICTIM ASSISTANCE PROGRAMS AVAILABLE IN ERIE COUNTY

The following are the Office of Victim Assistance funded programs and services available in Erie County. For a complete and updated list of programs available in Erie County and other counties in NYS, please visit <https://ovs.ny.gov/help-crime-victims>

I. Erie County Probation

The Probation Department provides adult and juvenile probation services to all courts within Erie County. The Department's mission is to ensure the safety of the residents of Erie County by providing community-based supervision and rehabilitation through a multi-disciplinary approach.

One Niagara Plaza
Buffalo, NY 14202
[716-858-6402](tel:7168586402)
<http://www.erie.gov/depts/probation/>

II. Erie County District Attorney's Office Victim/Witness Assistance Program

The Erie County District Attorney's Office Victim/Witness Bureau has provided comprehensive, supportive services to all types of crime victims, witnesses and their family members. Services are typically provided from arrest onward, however, limited services are available to victims where no arrest has been made.

Trained Victim/Witness staff assess the needs of each victim and provide assistance accordingly. Additionally, specially trained staff exist for victims of serious violent felony offenses, homicide survivors, vehicular crimes, adult sexual assault and, child physical and sexual abuse. Bilingual services are available to [Spanish speaking victims](#).

25 Delaware Avenue
Buffalo, NY 14202
[716-858-4640](tel:7168584640)
<http://www2.erie.gov/da/index.php?q=victimwitness-bureau>

Niagara Falls Office
225 Old Falls Street, 3rd Floor
Niagara Falls, New York 14302-0844
Tele: 716.284.8831 ▪ Fax: 716.284.8040



IOLA



Batavia Office
45 Main Street
Batavia, New York 14020
Tele: 585.343.5450 ▪ Fax: 585.343.5503

III. Child and Family Services of Erie County

Haven House was founded in 1979 by the Coalition for Victims of Domestic Violence (now known as the Erie County Coalition Against Family Violence).

For 40 years, Haven House has been working to prevent domestic violence/intimate partner violence and promote peace in the home. Services are based on a continuum of care ranging from a fully-inclusive emergency shelter in a confidential location to long-term transitional housing. The continuum of care includes an extensive counseling and advocacy program for all individuals regardless of gender that includes many satellite locations throughout Erie County.

Haven House is a recognized leader in the provision of services and staff are available to meet with groups and organizations to create new and exciting partnerships and collaborations.

Haven House serves victims and survivors of domestic and intimate partner violence ages 16 and older, and their children.

Haven House does not discriminate based on race, color, national origin, religion, sex, gender, or disability.

330 Delaware Avenue
Buffalo, NY 14202
[716-884-6002](tel:716-884-6002)
[716-884-6002](tel:716-884-6002) [Non-emergency calls]
<http://www.cfsbny.org/programs/haven-house/>

IV. Child & Adolescent Treatment Services, Inc.

The mission of the Child Advocacy Center at BestSelf is to integrate and coordinate services to meet the needs of child victims of sexual and serious physical abuse and their families at a single, child friendly facility. Such response is intended to reduce trauma, promote accountability and facilitate healing.

556 Franklin Street
The Lee Gross Anthony Child Advocacy Center
Buffalo, NY 14202

[716-886-5437](tel:716-886-5437)
<https://www.cacbuffalo.org/about/>

V. International Institute of Buffalo

One hundred years ago, the International Institute of Buffalo was a program serving foreign-born women. Today, the Institute is an established WNY organization, serving thousands each year and employing 40 individuals, with an operating budget of more than \$3.5 million.

The Institute offers integration, refugee resettlement and employment programs; provides services to survivors of domestic violence and human trafficking; offers translation and interpretation services to break down barriers; presents global education programs for students, adults and businesses; and hosts international visitors.

864 Delaware Avenue
Buffalo, NY 14209
[716-883-1900](tel:716-883-1900)
<http://iibuff.org>

VI. Suicide Prevention and Crisis Service, Inc.

Suicide Prevention and Crisis Service, Inc. began operation in November of 1968 after two years of strategic planning by the Mental Health Association, the Psychological Association of WNY, the Community Welfare Council, and the Erie County Department of Mental Health. It was developed to have broader purposes and concerns in the area of emergency mental health services than currently available by offering a 24/7 response.

The service was designed to fill the community's need for an innovative unit that would explore new methods of treating and assisting people in emotional crisis through a variety of therapeutic services. It was to also provide training and educational programs in crisis intervention and have a comprehensive research component supporting the whole service. Crisis Services exists to fill the same needs today, but has adapted service delivery with respect to social needs and funding. Crisis Services of Erie County is the most comprehensive crisis center in upstate New York. Crisis Services fulfills community needs through the following program services:

- [24 Hour Hotline – Crisis Counseling Program](#)
- [Emergency Mobile Outreach Services](#)
- [Trauma Response Services](#)
- [The Advocate Program- Rape, Domestic Violence, Family Violence and Elder Abuse](#)
- [Community Education and Training](#)
- [Police/Mental Health Coordination Project](#)

Crisis Services works to be the best agency to address issues related to emergency mental health by decreasing hospitalizations, suicides, violence, homelessness and other issues that accompany these social ills.

Crisis Services has more than fulfilled the aspirations and proposals set forth many years ago. It has grown and developed to be an important link in the network of critical services provided by Erie County. Crisis Services is equipped with state-of-the-art fiber optic telecommunication resources and uses an extensive directory of programs to provide information and referral to callers. Crisis Services is certified by the American Association of Suicidology, we are the NYS Department of Health Designated Rape Crisis Center, and a NYS Approved Non-Residential Domestic Violence Service Provider.

100 River Rock Drive
Suite 300
Buffalo, NY 14207
[716-834-3131](tel:716-834-3131)
<http://www.crisisservices.org>

VII. Northwest Buffalo Community Center Crime Victim Assistance Program

Provides free and confidential services for the following:

- New York State Crime Victim Compensation
- Court Advocacy & Assistance
 - Court Assistance
 - Criminal Justice System Information
 - Linkage to Policy and District Attorney
 - Victim Impact Statements
 - Probation/Parole Information
- Community Outreach & Referrals
 - Counseling
 - Food Pantry
 - Emergency Shelter
 - Legal Services

155 Lawn Avenue
Buffalo, NY 14207
[716-876-8108](tel:716-876-8108)
<http://www.northwestbuffalo.org>