



NEIGHBORHOOD LEGAL SERVICES, INC.

COVID-19 (Coronavirus) Updates

If you have questions about any of the below, please contact Neighborhood Legal Services, Inc. If you live in Erie or Niagara county, call (716) 847-0650. If you live in Genesee, Wyoming or Orleans county, call (585) 343-5450. Neighborhood Legal Services (NLS) is not able to accept walk-in clients at this time. If you need help, please do not come to our office. Our reception staff will answer your calls and connect you with an NLS advocate who can help you with your legal problem.

Housing & Landlord/Tenant Issues

A statewide moratorium on eviction orders has been implemented until further notice. Courts will not hear eviction cases and no one will be put out of their homes until further notice. What this means is your landlord can not put you out. You still owe your landlord rent for each month you live in your rented home.

If your landlord does try to evict you or put you out, first call 911. Neighborhood Legal Services can also help you. Please call **Neighborhood Legal Services at (716) 847-0650**.

If you are living with unsafe housing conditions or you are without water, heat or electricity, you can call **Neighborhood Legal Services at (716) 847-0650** for help.

If you live in the **City of Buffalo** and your **water** has been shut off because you or your landlord did not pay the bill, you can get it turned back on **without a payment at this time**.

Here is how:

1. Please call the Buffalo Water Department's customer service number at (716) 847-1065
2. Press 1 for an emergency related to water services
3. Then press 1 to be connected to the Dispatch Department
4. Then give name, address, and account #

If you have any problems getting your water restored under this emergency procedure, please call **Neighborhood Legal Services at (716) 847-0650**.

Foreclosure sales have been barred until further notice in Western New York (8th Judicial District).

The Department of Housing and Urban Development has also issued a 60-day moratorium (from March 18, 2020) on foreclosures and evictions for FHA-insured Single Family mortgages.

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Sources:

[NYS Executive Order 202.1](#)

[8th Judicial District Administrative Order, March 16, 2020](#)

[HUD Mortgagee Letter 2020-04](#)